

What happens after I make a report?



You've told us what you know but don't really understand what happens next. After you've clicked *Submit* on your online report or finished your call, here's what we do with your information.

Firstly, you will receive a unique ID report code which you can include in any future reports about the same issue. Police can then cross-reference and link all the information relating to the same matter.

Whether you report online via our website, use the Eyes on the Street app or phone us, the information will be assessed by the Crime Stoppers contact centre staff and added to our database. It will also be sent to the relevant department and/or station for their information and investigation. Remember that even if no action can be taken at that time, it could still be useful in the future.

Reports are categorised into the appropriate crime type/s, for example stealing, drugs, antisocial behaviour, fraud or assault, to name just a few. Words in an information report can be searched by analysts or investigators, such as name, address, vehicle registration, clothing descriptions or physical appearance.

If you left your contact details, an investigator may follow-up with you if they need to clarify or ask anything else which could help them. If you chose to remain anonymous then obviously there will be no further contact once your report has been sent, as we don't know who you are.

You will also have some peace of mind, knowing that you have helped police by safely sharing what you know.

We understand you'd like to know what action is being taken or receive feedback on your report. Because we receive an average of over 1,000 reports each week, it's not possible or practical to do this and confidentiality must be maintained.

A common complaint we hear is "I made a report, but nothing happened," and there may be several reasons for this.

Your information might be of high value, but police may need more details to justify taking action. Because you remain anonymous, unless you have volunteered to provide your contact details, we're unable to get in touch to ask for further information.

Police may already be investigating a drug house or aware of a repeat offender but are waiting for further activity to take place before they raid a property or arrest an individual. Strategically, it's not always the best policy to jump in straight away, as police may be able to identify drug dealers higher up the chain or seize more stolen or illegal property if they wait.

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What happens after I make a report?

Naturally, you want to see some positive results sooner rather than later, but we ask that you be patient.

Your information does make a difference and adds valuable pieces of the puzzle, which police and other law enforcement agencies are trying to solve.

Remember, if you are the victim of a crime, please call 131 444 or if it's life-threatening dial 000.

